

PHYSICAL THERAPY WORKS

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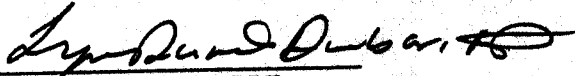
TO: Office of the Commissioner of Insurance
ATTN: Cindy Gehling,

Date: 3-25-03

Mrs. Gehling,

Thank you for reviewing file number CA02-3049, insured Nola Shank, ID# 231529191. Your correspondence is much appreciated as you have been of great assistance in tying together the appropriate actions of obtaining reimbursement for services provided for the above mentioned insured. Once again I would like to thank you with utmost appreciation for assisting us in this matter.

Respectfully,



Lynn Dumond-Dunbar, RPT
President of Physical Therapy Works